

We listen. We care. We serve.

LISTEN | CARE | SERVE

Our mission is a steadfast promise to our patients to *listen, care* and *serve* as a trusted partner devoted to providing the highest-quality palliative and hospice care and to serve with compassion bringing peace during this season of life.

LISTEN

Our team listens with respect and integrity to improve the lives of people.

CARE

Our team of trusted professionals cares with understanding, dignity and compassion.

SERVE

Our team serves with excellence, hope and the highest quality medical expertise.



WHAT IS HOSPICE CARE?

Hospice care is provided to patients and their families with a focus on care, dignity and comfort rather than curing. Hospice provides a variety of services including pain and symptom management with emotional and spiritual support. Support is also provided to the patient's loved ones. All provided care is tailored to the wishes and needs of the particualr patient and their family. Services are available to patients with any terminal illness, of any race, religion or age.



WHAT SERVICES ARE PROVIDED?

Three Oaks Hospice develops an individualized care plan for each patient. We can assist with the following services:

- Medical equipment & supplies
- Related medications
- Pain management and symptom control
- Physician directed services
- Nursing care
- Certified Nurse Assistant
- Chaplain services
- Social work and counseling services
- Volunteer support
- Bereavement support
- Other therapies as needed

WHO PAYS FOR HOSPICE CARE?

The Medicare Hospice Benefit covers the cost of Hospice Care. Medicaid and private insurance companies often cover hospice services.

HOW IS HOSPICE CARE DELIVERED?

Our hospice team makes regular visits to assess the patient and provide care. The hospice staff has clinicians on call 24 hours a day, seven days a week.

• WHERE IS THREE OAKS HOSPICE PROVIDED?

- Patient's home or apartment
- Friend or relative's house
- Assisted living
- Nursing home
- Short-term, inpatient hospital
- Senior living

HOSPICE PATIENTS MAY REQUIRE DIFFERING INTENSITIES OF CARE.

These levels include:

- Routine care
- Respite care
- Crisis care
- General inpatient care

COMMON END-STAGE DISEASES ASSOCIATED WITH THE NEED FOR HOSPICE CARE INCLUDE:

- Cancer
- Cardiovascular Diseases -CHF/CAD
- Liver/Renal Disease
- Pulmonary Disease
- -COPD/Emphysema
- AIDS/HIV
- Neurological Diseases -Stroke, Coma, Parkinson's
- Alzheimer's/Dementia

THE SYMPTOMS BELOW MAY BE AN INDICATION THAT HOSPICE CARE IS RIGHT FOR YOUR FAMILY:

- Increased pain
- Shortness of breath
- Frequent infections
- Recurrent hospitalizations
- Weight loss
- Decline in ability to function
- Cognitive decline
- Non-healing wounds



Our qualifed team of hospice professionals are equipped to assist you through the different aspects of this specialized care. Contact us for a free informational meeting.

> WE ARE AVAILABLE 24 HOURS A DAY SEVEN DAYS A WEEK. P: 210-780-3003 F: 888-507-0660

9830 COLONNADE BLVD, #470 SAN ANTONIO, TX 78230

THREEOAKSHOSPICE.COM

Three Oaks Hospice Company locations:

Total Hospice & Palliative Care Dallas 214-628-9090 Fort Worth 817-328-1628

Certified by Medicare Licensed by the State of Texas

Three Oaks Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

ATENCION: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a 210-780-3003.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỏ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 214-628-9090.