



CAROLINA INN



“ASSISTED LIVING THAT CARES FOR YOUR LOVED ONES
LIKE FAMILY, YOU’VE FOUND THE CAROLINA INN.”

CLOSE TO YOU, CLOSE TO EVERYTHING FAR BEYOND THE COMPETITION



Designed to help your loved one transition to assisted living, The Carolina Inn fosters our resident's desire for independence and dignity. Your loved ones will thrive in this warm and caring atmosphere where they can be free from life's demands. Have peace of mind knowing that they can enjoy the comforts of home, experience more personalized care from the highest licensed nurse to resident ratio in the area, and live each day to the fullest in our service-rich environment.

IF YOU PREFER EXCELLENCE, YOU'LL PREFER THE CAROLINA INN

Our residents and family members enjoy the comfort that comes from knowing that the most experienced, licensed and understanding care giving staff is close at hand 24 hours a day; making us the best and obvious choice for your loved ones' assisted living needs.

At The Carolina Inn, we go farther than the competition by creating a perfect fit of support services for each resident, beginning with a customized assessment program which measures a resident's Assisted Living Needs before moving in.

We offer a unique approach for families that wish to have an Assisted Living Needs Assessment on a loved one in the comfort and privacy of their own home called the In-Home Assessment.

During the In-Home Assessment, our Director of Nursing and Administrator will be happy to visit the home of your loved one and accurately evaluate them to determine their specific level of need and the personal care services they may require. Our In-Home Assessment alleviates the strain and inconvenience that may result from being transported to our community. However, should you prefer to come to The Carolina Inn for the initial Assisted Living Needs Assessment, we will be happy to provide a private and secure office to discuss your family's individual requirements and expectations.

All residents have specific needs and preferences. Following the assessment, the qualified staff of The Carolina Inn will take an integrated approach to create a customized program for your loved one called the Resident Dependency Guide. This guide will include observations in mobility, dining, dressing, bathing, toileting, orientation & behavior. We focus on providing care in these key areas while preserving the resident's dignity, encouraging independence and enabling the ability to choose from a wide array of options that have been formulated for those who deserve the top level of care.



THE CAROLINA INN IS THE ELITE CHOICE FOR INDIVIDUALS WHO SEEK A SUPPORTIVE, SECURE, AND QUALITY NETWORK OF CARE.

We know you are eager to find out as much as you can about the health and well being of your loved one. Once a week, our Care Plan team, consisting of the Administrator, Director of Nursing & Activity Director come together to discuss the areas of observation of each of our residents; monitoring the care and quality of life for your loved ones. Every 90 Days, you will receive a 90 Day Progress Report identifying changes and progress in Activities, Nutrition/Weight, Mobility & Cognitive Functions. Within each report we will also offer proposed methods for improvement. We take great pride in being one of the only facilities to offer our families this service. By doing so, we hope to allow you to feel more secure and comfortable knowing that we are enhancing your loved one's quality of life so they flourish at the Carolina Inn.

EXPECT SOMETHING EXTRA

The oft-repeated words, "quality" are as important in our business as they are in any other successful venture. Exceptional quality in all aspects of service cannot be obtained by simply writing policies and procedures. Those policies and procedures must be set up with a system of checks and balances to be monitored for effectiveness and accuracy which is why we are the only Assisted Living facility in the region to offer a Quality Assurance Program. Each month the owner, medical director, administrator, director of nursing and our sister property administrator at The Rehabilitation and Health Care Center meet to examine past performance and indicators, areas that need improving, set new policies, procedures & goals, support progress and celebrate achievements. Through this Quality Assurance program, you can feel secure in knowing that we are committed to enhancing your loved one's quality of life. ...another part of our value-based difference!

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IMPROVING LIVES BY TOUCHING LIVES

The Carolina Inn was designed to provide a vibrant and engaging atmosphere which promotes companionship, comfort and a wide range of activity options designed for individual interests and various levels of ability or disability. Our Activity Program is by far the best program in the region. We realize that is a pretty bold statement, but when you offer the wide range of innovative and stimulating activities that we do, it's an easy one to make.

Our Activity Program is designed to engage our residents at different levels, giving them the freedom to decide how they want to participate.



MEMORY CARE PROGRAMS:

In addition to engaging daily activities, our activity department also implements cutting edge programs designed from a holistic approach to encourage brain health. These Memory Care Programs are based on recent emerging research into brain function and engagement. Memory Care Programs include: Therapeutic Art, Music Therapy, Pet Therapy and much more. Our memory care programs help our residents stay focused, be less anxious, and strives to slow down the progression of memory loss.

INTRODUCING THE JOURNEY!



Because all of our resident's needs are not the same, we have initiated a pioneering program called The Journey. This program was developed specifically for residents with varying forms of dementia, not necessarily ready for our separate and secured dementia level. Their days are filled with appropriate activities in the company of others who are "traveling the same journey" with similar struggles. We know that everyone wants to feel valued and able to contribute, so with The Journey, we work with individual residents closely. We are focused on small successes that create a sense of accomplishment and encourage a sense of meaning and purpose.

Because we care for your loved ones like family, we always extend an open invitation to family and friends to join us during any of our activities. We also offer a full schedule of events through Google Calendar which can be synchronized with your smart phone.

THE BEST SERVING THE BEST

At The Carolina Inn we are committed to making you the center of our attention, which is why we boast:

- The highest certified & licensed staff to resident ratio in the area.
- A Resident Care Director who is also our Director of Nursing, RN.
- Only licensed nurses pass medications to our residents.
- We provide support 24/7 with our licensed nurses who are trained to serve the healthcare needs of senior and quickly assesses changes in their health and well being.
- Our health care staff works a combined average of 1500 hours per week to serve your loved one's needs.

The dedicated Activity Coordinator creates opportunities for our residents to foment friendships, interact in social settings, exercise and expand their mind, body and spirit through structured, research-based activities programmed for all tastes and comfort zones.

Our Culinary Chefs prepare 3 meals a day served butler style in our elegant dining areas. We are proud to offer a menu that is refined monthly based on the opinions of our food committee meeting where our Tasting Panel samples some of our Culinary Chef's delicious new recipes. We always encourage our residents to participate at meal times and strive to make it a time of rediscovering the joy and pleasures of dining and connecting with others. In addition, we also welcome family and friends to join their loved ones during this time of community.

The Carolina Inn PALs...or Personal Assistance Liaisons are our best trained staff members who can provide a wide array of concierge services in addition to the already phenomenal attention your family will receive.



EXPERIENCE THE PREMIUM LIFESTYLE OF THE CAROLINA INN

The spacious living quarters of The Carolina Inn are specifically designed and equipped for the comfort and safety of your loved ones. Combining your loved one's desire for independence with a helping hand, we offer several floor plan options to choose from. Each apartment is fully carpeted, has generous closet space and is equipped with a full, private bathroom. Additionally we provide the following continuous services: linen and housekeeping services, laundry service, 24 hour security, 24 hour maintenance and an onsite beautician.

The Carolina Inn also offers residents access to our lush, dedicated garden in and around our greenhouse area where your loved one is free to plant and care for vegetables, herbs and flowers as well as enjoy the sunshine and the proven benefits of regular time spent with nature.



SPECIAL NEEDS REQUIRE SPECIALIZED SUPPORT

At The Carolina Inn, we pride ourselves on being the only facility in the area able to appropriately handle the challenging needs of our residents dealing with dementia and related memory impairments by having the proper amount of licensed staff trained to handle the increased needs of these individuals. Located on a separate and secured level of the Carolina Inn, our licensed and caring staff meets these needs with a safe and supportive living environment. The familiar home-like setting, relaxing daily routines and friendly assistance of staff 24 hours a day ensures each resident the highest possible level of independence.

THE BEST IS WAITING FOR YOU!

Choosing the right type of care for your loved one can seem overwhelming. We realize this and suggest a relaxing, informative visit to The Carolina Inn as a first step. We will be happy to schedule a tour with our Administrator or you can just stop by at your convenience....our doors are always open.

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